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Assurances needed so that everyone can do the right thing

Member for Burdekin Dale Last has called for reassurances that the community's most vulnerable people are not left behind by contact tracing measures because of technology.

Mr Last said in recent days his office had received a number of calls from elderly residents concerned they would not be able to do their grocery shopping because they did not own a 'smart phone'.

"The reality is that for some residents, a smart phone capable of scanning a QR code is simply out of reach while others are unaware of how to operate a smart phone," Mr Last said.

"Our communities need assurances from supermarket giants that measures are being put in place to ensure they are still able to simply go and purchase their groceries."

"While contact tracing measures are important, they need to be accessible for the whole community not just those who can access a smart phone."

Mr Last said with many communities in the Burdekin Electorate having an ageing population, supermarkets needed to step up and ensure residents were not going to be denied service or access to their premises simply because they did not have new phone technology.

"I've had multiple calls from incredibly anxious residents who want to ensure they are complying with the measures but simply don't have access to the technology," Mr Last said.

"This is not about people not wanting to do the right thing, it's about ensuring everyone has the ability to do the right thing."

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